

Deleting Temporary Internet Files

Most web browsers store a copy of web-page content in a Temporary Internet File (or cache) folder on your hard drive so pages load faster. By deleting the files from your Temporary Internet Folder you ensure that you are viewing the most recent version of the page.

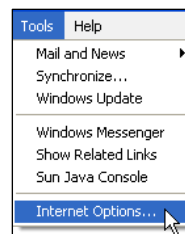
Different browsers have different steps for deleting Temporary Internet Files. Below are instructions for [Internet Explorer](#), [Netscape](#), and [Firefox](#).

Note: The amount of time it will take to delete the files varies depending on how many files are stored.

In Internet Explorer:

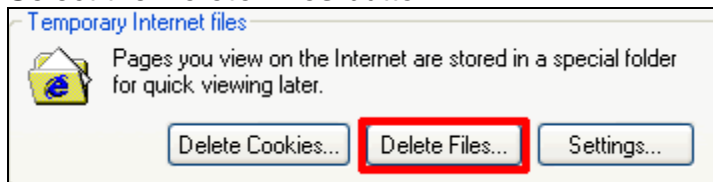
From the **Tools** Menu select “Internet Options”

The Internet Options pop-up window appears.



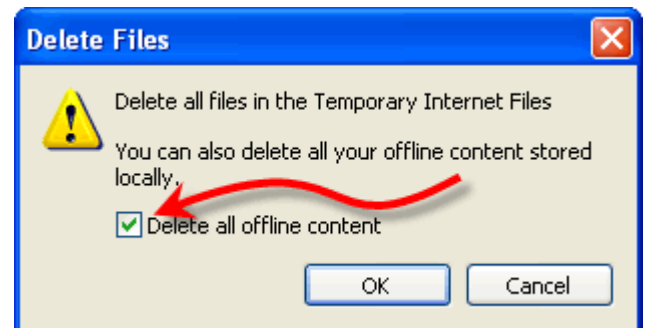
The Temporary Internet Files section is about halfway down this window.

Select the **Delete Files** button.



From the **Delete Files** pop-up make sure the **Delete all offline content** checkbox is checked.

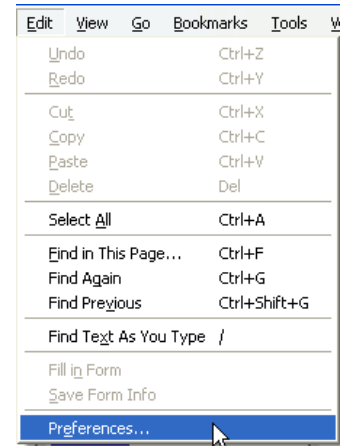
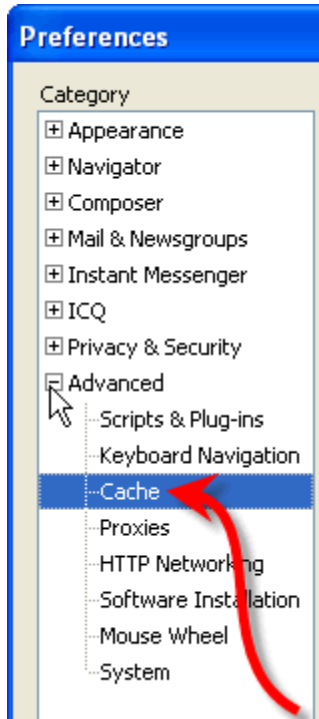
Click **ok** then **ok** again to exit.



In Netscape:

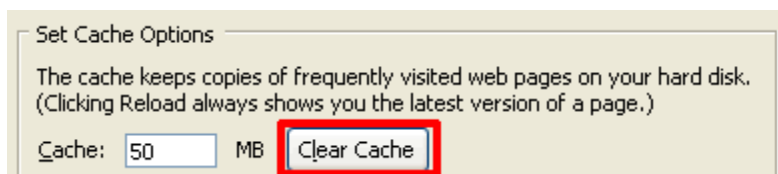
From the **Edit** menu select “Preferences”

The Preferences pop-up window opens. In the Category box along the left side of the window double-click **Advanced** or click once on the cross next to **Advanced**.



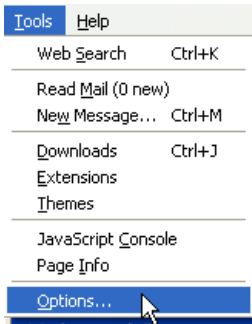
From the sub-menu that opens select **Cache**.

The **Cache** preferences open to the right of the window. Under Set Cache Options select **Clear Cache**.



Select **OK** to close.

In Firefox:



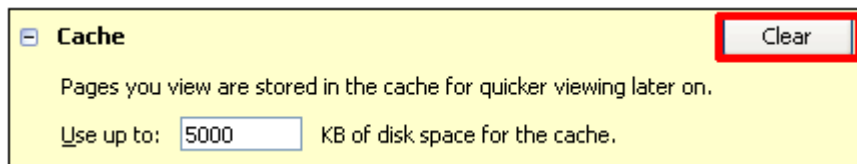
From the **Tools** menu select “Options”. The Options pop-up window will open.

From along the left side select the **Privacy** icon.

This will display the Privacy settings on the right of the window. The option for deleting the Cache is at the bottom of the list.

Expand the options by selecting the box next to **Cache**.

Click **Clear** to delete the Temporary Internet Files.



Select **OK** to exit.

